

Tonbridge and Malling

Community Safety Partnership

Partnership Plan

2018 - 2019



Contents

Introduction	Page 3
Review of actions 2017/18	Page 4
Review of projects and initiatives	Page 10
Priority Issues for 2018 – 2019	Page 13
Action Plans 2018 – 2019	Page 15
Membership of the Community Safety Partnership and contact details	Page 20
Glossary	Page 21

Partnership Plan 2018 - 2019

Introduction

The Tonbridge and Malling Community Safety Partnership (CSP) produces an annual Plan which sets out the objectives that the Partnership will work towards to address community safety issues in the Borough over the coming year. The Plan is based on a Strategic Assessment that looks at current data and trends to address the priorities for the Borough in reducing and tackling crime and disorder. This year the CSP has agreed to focus on four key priorities and these will be explained in further details later in the document.

The Community Safety Partnership continues to develop and work to address different issues as they arise. The Community Safety Unit, based at Tonbridge & Malling Borough Council offices, Kings Hill is fully operational and is the operational arm of the Community Safety Partnership. The CSU meets on a weekly basis to share information about vulnerable people and other topics of concern.

In light of its new priorities for 2018/19 the CSP has reviewed the number and type of meetings it holds every year. The CSP Strategy Group will now meet four times a year and will consider strategic issues as well as overseeing the progress of the Action Plans, whereas Working Groups will consider operational matters. We are also establishing a West Kent Domestic Abuse Forum to help bring together agencies involved in tackling domestic abuse across the West Kent area.

The CSP links in to the 'Safer in Kent: Community Safety and Criminal Justice Plan' developed by the Police and Crime Commissioner (PCC) and we also link into the joint vision of the Chief Constable and Police and Crime Commissioner which is:

"Our vision is for Kent to be a safe place for people to live, work and visit and by protecting the public from crime and antisocial behaviour, we will allow our communities to flourish. We will work closely with our partners to ensure that a seamless service is provided and that opportunities for joint working are explored. By working with partners and listening to the public we will provide a first class policing service that places the victim first and is visible and accessible. We will ensure local visible community policing is at the heart of everything we do. We will be there when the public need us and we will act with integrity in all that we do."

Funding for Community Safety Partnerships from the PCC has been confirmed for 2018/19 and we will use this to address our local priorities. We need to ensure that we work to reflect the priorities of the PCC and that the use of the funding reflects these priorities.

Review of actions 2017/18

Crime levels within Tonbridge and Malling are low and the borough remains one of the safest in the county. From April 2017 to March 2018, there were 7,783 incidents of victim based crime recorded within Tonbridge and Malling (an increase of 24.3% compared to the same period last year). This, in part, is due to new Home Office counting rules. In the same time period there was a decrease of recorded incidents of anti-social behaviour reported to the police (down by 523 incidents). Although victim based crime levels have risen, the borough is still one of the safest in the county and we have the third lowest victim based crime rate in Kent.

During 2017/18 the Partnership had 6 key priorities: Anti-social behaviour (including Environmental Crime), Domestic Abuse, Counter Terrorism, Gangs and Organised Crime Groups, Mental Health and Substance Misuse. Updates of how these actions have progressed during the year are shown below.

Anti-social behaviour – including environmental crime

Action	Owner/lead agency	Update	Status
Provide Mediation to deal with neighbour disputes and family conflicts	Maidstone Mediation	In total 10 neighbourhood referrals were received during the year. Referrals came from a number of partners including Clarion Housing and Kent Police.	
Hold multi-agency Community Awareness days to engage with local residents	TMBC Circle	An event was held in East Malling in March 2018.	
Identify hotspot areas and target resources to these areas	Kent Police	Ongoing work. Over the year a number of hotspot areas were identified and actions taken to resolve the issues (such as the use of Dispersal Orders and Days of Action).	
Provide and support diversionary activities for young people	TMBC Leisure	The Y2 Crew Summer Activity scheme was held during the school summer holidays. Over 200 young people attended.	
Identify perpetrators of ASB and undertake actions to cease their behaviour	TMBC Kent Police Housing Associations KCC	This is ongoing work during the year.	

Explore opportunities for using the ASB powers/tools available	All partners	During the year 6 Community Protection Warning Notices were issued.	
Increase education and awareness of support available.	TMBC Youth Forum KCC	The Youth Forum have identified a number of key issues during the year and have worked to raise awareness of these issues.	
Carry out scheduled joint initiatives at litter 'hotspots' with Police, Community Wardens and community groups to carry out promotional and enforcement activities	TMBC	During the year 102 joint initiatives were held including 43 as part of the National Big Spring Clean initiative in March.	
Deliver a programme of initiatives to promote responsible dog ownership	TMBC	During the year 15 initiatives were run	
Deliver a programme of joint operations with the Police targeting illegal waste carriers and unlicensed scrap metal collectors in order to deter fly tipping and other waste offences	TMBC	During the year 4 joint operations were held	
Deliver a programme of joint operations with the Police targeting untaxed & abandoned vehicles	Kent Police TMBC	During the year 5 joint operations were held.	

Counter Terrorism

Action	Owner/lead agency	Update	Status
Promote the Prevent Strategy within the community	All partners	This has been ongoing throughout the year and all partners have promoted this where appropriate.	
Attend Channel Panels where appropriate and provide support to individuals when required	TMBC	During the year 2 Channel Panels were attended involving 6 individuals from Tonbridge & Malling.	
Provide training for partners around the identification of vulnerable people	TMBC KCC	Prevent training for partners was held in May 2017. 27 members of staff were able to attend from a number of different organisations.	

Link in with the KCC Communication strategy around Prevent to ensure consistent messages are published	TMBC KCC	The KCC Community Strategy around Prevent is still in development but the CSP will link in with this once it is complete	
Ensure businesses in the borough consider/are aware of additional security measures required	TMBC Police	Work is ongoing with the Tonbridge Safer Towns Partnership to link in with the businesses in Tonbridge.	

Domestic Abuse

Action	Owner/lead agency	Update	Status
Work with DAVSS to ensure that all victims of domestic abuse can receive support	DAVSS	In total 245 referrals were received by DAVSS during the year. Of these 217 were low/medium risk and 28 were high risk.	
Work with the new KCC Commissioned services to ensure all victims in the borough receive the support they require	TMBC DAVSS Lookahead	There were over 100 high risk referrals made to Lookahead as well as 7 Sanctuary referrals and 4 emergency accommodation referrals. A refuge was also opened in the borough.	
Continue to support the One Stop Shop in Tonbridge	DAVSS Circle	The One Stop Shop continues to run in Tonbridge on a weekly basis. On average 13 people attended per quarter.	
Set up a Domestic Abuse Forum to share good practice around tackling domestic abuse	TMBC	The Forum was established and was well attended. Through this some training was arranged for professionals on how to complete the DASH Risk Assessment Form.	
Run at least one Freedom Programme in the borough during the year	DAVSS	A Freedom Programme was run in the borough from September 2017. 12 women attended the course.	
Consider the use of Adolescent to Parent Violence Mediation as appropriate	Maidstone Mediation	In total 2 Parent/teen referrals were received during the year and 12 anger management referrals.	

Refer perpetrators of domestic abuse to the Integrated Offender Management process	National Probation Service	Probation have seen an increase in referrals to the IOM process due to domestic abuse throughout the year.	
Promote and increase awareness around the issues and the support available	TMBC DAVSS	This has been ongoing throughout the year with both posters displayed in various locations and using social media to promote services available.	
Run preventative/educational programmes around healthy relationships	DAVSS Project Salus	The DAY Programme ran in West Kent College and Judd School during the year with over 160 pupils receiving the programme.	
Continue to support the CDAP programme in Tonbridge	CDAP	The rolling programme has continued throughout the year with 5 men completing the programme.	

Gangs/Organised Crime Groups (OCGs)

Action	Owner/lead agency	Update	Status
Share information and report concerns about issues with partners	Kent Police/ All partners	This is ongoing and has developed through the establishment of the Serious Organised Crime meeting (see below).	
Work in Partnership to disrupt recognised gangs/ OCGs and identify existing and emerging groups.	Kent Police	A multi-agency Serious Organised Crime Tactical meeting was established during the year to share intelligence and information about OCGs in the borough	
Refer gang/OCG members to the Integrated Offender Management process	National Probation Service	This is ongoing work and all IOM staff have now received formal training on OCGs.	
Work with organisations such as Housing providers, British Transport Police and Schools to ensure early identification of young people being drawn into gangs	TMBC Kent Police (PCSO) KCC Early Help	This has been ongoing work throughout the year. The Youth Engagement PCSO is engaging with schools around this issue.	

Increase awareness of the issues and the support available	TMBC Youth Forum CSU	The Youth Forum are aware of the issues and the support available.	
Work with 'Reform, Restore, Respect' to hold educational programmes within schools	Restore, Restore, Respect	During the year RRR delivered programmes in 2 schools in the borough. In total 588 pupils saw the programme and feedback was very positive.	

Mental Health

Action	Owner/lead agency	Update	Status
Hold training around Mental Health	TMBC	Mental Health awareness training was held in November 2017. 28 people attended.	
Ensure appropriate representation from Mental Health services attend meetings	TMBC	Mental Health services are invited to attend the Weekly meeting and we link in with them when required.	
Ensure that there is an awareness of the referral process and that all partners are aware of where to signpost people who have been identified as having mental health issues	All partners	There has been an increase in the awareness by partners of the referral process and they are now aware of where to signpost people depending on their need.	
Consider a partnership policy regarding our approach to how we tackle people with mental health issues	CSU	Due to the different needs of individuals it is difficult to develop a policy. However, we'll be looking further into this issue during the next Partnership Plan and Action Plan.	
Consider providing a bespoke product from the CSU to mental health services	TMBC/Kent Police	Following discussions it is felt that this is not necessary and that appropriate links have been made with mental health services.	
Increase awareness of issues and support available	TMBC Youth Forum CSU	This is ongoing work with the Youth Forum.	

Substance Misuse

Action	Owner/lead agency	Update	Status
Kenward Trust to engage with young people in hotspot areas	Kenward Trust	Kenward Trust have worked in four locations in the borough including Tonbridge Park and Town Lock in Tonbridge, Snodland and East Malling. They have engaged with over 300 young people.	
Continue the work of the Snodland Community Alcohol Partnership	TMBC	This is ongoing and partners continue to meet. During the year a Challenge 25 Test Purchase operation was held with follow training arranged for 2 businesses. The CAP also received a 'highly commended' award from the National Community Alcohol Partnership in October 2018.	
Consider the use of Family Mediation and Restorative Processes for young people involved in Substance Misuse	Maidstone Mediation	The use of Family Mediation and Restorative Processes was considered but was felt to be inappropriate in most cases. There was one referral made to parent and teen mediation during the year for this approach.	
Continue to provide pro-active drug work	Kent Police	This is ongoing work by Kent Police and during the year there were a number of successes in seizing drugs and prosecuting those found with them.	
Utilise the new PCSO role to work in schools and prevent substance misuse issues	Kent Police	The PCSO role was appointed during 2017 and this work is ongoing with schools within the borough.	
Increase awareness of issues and support available	TMBC Kenward Trust CGL	This has been an ongoing throughout the year and we have been using different means to highlight the support available to those who need it.	

Review of projects and initiatives 2017/18

During 2017/18 the Community Safety Partnership (CSP) undertook a variety of projects and initiatives linked to the actions above. Below are more details about some of the initiatives/projects mentioned above and also some additional projects which were run during the year to address issues which arose during the year.

Although it is sometimes difficult to measure success rates, the Partnership believes that these projects and their successes have made an impact and has resulted in positive outcomes for local people.

Anti-social behaviour

Anti-social behaviour continues to be a big concern for residents. During the year the Borough Council employed a new Anti-social behaviour Officer who has been able to make use of the new tools and powers available through the ASB and Crime Act. Seven Community Protection Warning letters were issued for anti-social behaviour. In April 2017 the Borough Council authorised a Public Spaces Protection Order, covering a number of issues within the borough, including preventing dog fouling, alcohol consumption linked to anti-social behaviour and deterring public urination and/or defecation. So far, no Fixed Penalty Notices (FPNs) have been issued but further training for Borough Council staff has been arranged to promote the use of FPNs in cases of breaches of the Orders.

During the year a number of hotspot areas for anti-social behaviour were identified through the Community Safety Unit and actions were taken to address these issues including issuing dispersal orders to prevent large groups of people from gathering and causing distress as well as providing outreach work to engage with the people involved in the anti-social behaviour and educate them as to the effects their behaviour has on others.

The Community Safety Unit continues to use Mediation to help resolve neighbour disputes and during the year this was used 10 times. It is hoped that by using Mediation at an early stage we can help to reduce the number of ongoing issues and help communities to be able to live peacefully with each other.



Members of the Community Safety Unit

Counter Terrorism

Representatives from the Community Safety Unit continue to attend Channel Panels (where individuals who may be at risk of being drawn into extremism are discussed). 2 Panels were attended, related to 6 individuals from Tonbridge & Malling with positive outcomes for those referred.

Members of the Community Safety Partnership also attended some training around 'Prevent' and were informed about potential signs to look out for when visiting or speaking with clients. 27 people attended this training.

The CSP also linked in with Social Media campaigns to raise awareness of 'Prevent' and counter terrorism and a number of messages have been sent out to let the public know about how to report concerns or suspicious activity.

Domestic Abuse

The Community Safety Partnership continued to provide funding for DAVSS to work with medium risk victims of domestic abuse and during the year they were able to receive 245 referrals. Of these 217 were low/medium risk and 28 were high risk and 238 were female and 7 male. We also continue to support Lookahead (who work with high risk victims of domestic abuse) and they worked with over 100 victims. The Freedom Programme ran in September 2017 and 12 women attended this programme looking at how to recognise signs of abuse and how to break the cycle of abuse. The Community Domestic Abuse Perpetrators Programme also continued to run in Tonbridge and 5 men completed the rolling programme with 7 referrals.

The One Stop Drop In service in Tonbridge continued to run throughout the year. This is supported by Clarion Housing, DAVSS and Lookahead and during the year over 55 people used the service to get advice and support.

The CSP was also able to provide some training to 29 professionals on the DASH Risk Assessment model (to identify a person's domestic abuse risk level) which helped professionals to feel confident in completing the form and getting victims the right support for them.

Gangs/Organised Crime Groups

During 2017/18 a Serious Organised Crime Tactical Group was set up in order to bring partners together to share information about individuals likely to be involved in organised crime. A number of operations have taken place, led by the Police, leading to a number

of arrests, the seizure of large amounts of cannabis and disruption to organised crime within the borough. This work will continue in 2018/19.

The CSP also arranged some training around gang awareness. This was due to be held in February but due to unforeseen circumstances was held in April 2018. 25 professionals from Tonbridge & Malling will attend the training, which was jointly held with Sevenoaks Community Safety Partnership.

Mental Health

Mental Health continues to be a concern to those working with the Community Safety Unit and during the year we have strived to link in with mental health professionals who have been invited to attend the CSU Weekly meetings.

We were also able to run some mental health awareness training for partners and 28 people attended and were able to consider how to support an individual with mental health needs.

Substance Misuse

The CSP continues to commission The Kenward Trust to engage with young people in the borough around alcohol and substance misuse (and the associated anti-social behaviour linked to these substances). During the year they were able to visit four locations and engage with over 300 individuals. They were also able to work in 8 schools in the borough and worked with young people on a one to one basis where appropriate. We will continue to commission their work (subject to confirmation from the Police and Crime Commissioner) during 2018/19.

The Snodland Community Alcohol Partnership (CAP) continues to meet and in October 2017 were successful in receiving a 'Highly Commended' award for the Most Improved Locality at the Outstanding Achievement in Tackling Underage Drinking 2017 Awards run by the National Community Alcohol Partnership.

The CAP was also able to run Challenge 25 test purchases, where a volunteer over 18 but under 25 years old went into licenced premises in Snodland to try and purchase alcohol. The premises should have asked for ID and refused to sell if the person did not have ID. Of the seven premises visited, two failed and will be given further advice and training.



Alison Finch, Chair of the Snodland CAP receiving the CAP Award.

Priority Issues for 2018 – 2019

The Strategic Assessment undertaken during the autumn of 2017 identified the priority areas for the Partnership to tackle during 2018 – 2019 and the Partnership held a ‘workshop’ in March 2018 to discuss the areas that they would focus on during the next year. The Strategic Assessment used data provided by partners, as well as feedback from residents, to recommend priorities for the forthcoming year. Feedback from residents was gathered through engagement with residents at community events.

The priorities agreed through the Strategic Assessment for 2018/19 are:

- Organised Crime - to include gangs, child sexual exploitation, modern slavery and human trafficking, violent crime and burglaries.
- Vulnerable People – to include hate crimes, domestic abuse, Anti-social behaviour and mental health
- Counter Terrorism
- Substance Misuse

The Community Safety Partnership has agreed to have two overarching themes which will then include several themes within these and then two ‘stand-alone’ priorities focusing on some specific issues for the borough. Action Plans will be developed which will establish specific actions.

Reducing reoffending is a statutory requirement for the Community Safety Partnership and the Partnership will also consider this in the work that it does. The National Probation Service has been working closely with the Community Safety Unit to raise this issue and although reoffending rates are low we are not complacent and will be linking in with Offender Management monthly meetings and with the Integrated Offender Management Unit. We hold a West Kent Reducing Reoffending meeting with Tunbridge Wells and Sevenoaks CSPs and this will continue throughout 2018/19.

Although the main focus of the CSP will be the priorities as mentioned above, it will still continue to monitor other types of crime. The Community Safety Unit holds weekly meetings where issues of concern are raised and partners can be tasked to address issues as they arise. Information on repeat and vulnerable victims of anti-social behaviour is shared with partners on a regular basis.

The following pages set out the actions for the CSP for 2018/19. The action plans do not include details about the numerous activities already undertaken by partners, town and parish councils, the voluntary sector and others as part of their day to day work, but will highlight activities in addition to core work, which partners will undertake throughout the forthcoming year.

Funding for actions included within the Action Plan is available from a number of different sources, including a contribution that a number of partners make to a 'Local Partnership Fund' and the funding from the Police and Crime Commissioner (PCC). The amount of funding that the CSP will receive from the PCC has reduced and it is now a requirement that the funding from the PCC are aligned to the priorities that he has given in his 'Safer in Kent: The Community Safety and Criminal Justice Plan'. Regular monitoring of each project will be undertaken by the Partnership and an evaluation will be provided on completion of the project.

When preparing the action plans, issues such as equality and diversity will be considered to ensure that any person, regardless of their protected characteristic feels safe in the Borough. The CSP takes reports of hate crimes seriously and works together to ensure that information is shared to ensure any issues are resolved.

Action Plans 2018 – 2019

Organised Crime – to include Gangs, Child Sexual Exploitation, Modern Slavery and Human Trafficking, Violent Crime and Burglary

Action	Owner/lead agency	Update	Status
Gangs			
Work in Partnership to disrupt recognised gangs/OCGs and identify existing and emerging groups	All partners		
Work with 'Reform, Restore, Respect' to hold educational programmes within schools	Reform, Restore, Respect		
Run Gangs Awareness Training for partners	TMBC KCC (Community Safety)		
Child Sexual Exploitation			
Link in with national campaigns to raise awareness of the issue	TMBC (including Youth Forum)		
Run education programmes in schools to raise awareness	KCC (Early Help) Kent Police TMBC (Youth Forum)		
Modern Slavery/Human Trafficking			
Link in with national campaigns to raise awareness of the issue	TMBC (including Youth Forum)		
Work in Partnership to identify anyone at risk of modern slavery/human trafficking	All partners		
Violent Crime			
Map the number of violent crimes occurring to see if there is a pattern/trend	Kent Police		
Burglary			
Hold at least 2 crime prevention events during the year	TMBC Kent Police		

Vulnerable People – to include domestic abuse, Anti-social behaviour, hate crime and mental health

Action	Owner/lead agency	Update	Status
Domestic Abuse			
Work with DAVSS to ensure that all victims of domestic abuse can receive support	DAVSS		
Work with the KCC Commissioned services to ensure all victims in the borough receive the support they require	Lookahead/Choices		
Continue to support the One Stop Shop in Tonbridge	DAVSS Lookahead Clarion Housing		
Run at least one Freedom Programme in the borough during the year	DAVSS		
Run preventative/educational programmes around healthy relationships	DAVSS Choices		
Continue to support the CDAP programme in Tonbridge	CDAP		
Consider work around identifying repeat perpetrators	TMBC Police		
Anti-social behaviour			
Run a campaign to reduce ASB during the Football World Cup	TMBC/Police		
Provide Mediation to deal with neighbour disputes and family conflicts	Mediation Services		
Provide and support diversionary activities for young people	TMBC KCC (Early Help/Wardens)		
Identify perpetrators of ASB and undertake actions to cease their behaviour	TMBC Housing Associations Police		

Hate crime			
Use of Restorative Justice to change behaviour	Maidstone Mediation		
Link to campaigns around reporting hate crime	TMBC (including Youth Forum) Kent Police		
Mental health			
Hold training around Mental Health	TMBC		
Ensure appropriate representation from Mental Health services attend meetings	All partners		
Link in to campaigns around raising mental health issues	TMBC (including Youth Forum)		

Counter Terrorism

Action	Owner/lead agency	Update	Status
Counter Terrorism			
Promote the Prevent Strategy within the community	All partners		
Attend Chanel Panels where appropriate and provide support to individuals when required	TMBC		
Provide training for partners around the identification of vulnerable people	TMBC KCC (Prevent)		
Link in with national campaigns to raise awareness of Counter Terrorism issues	TMBC		
Engage with residents to raise awareness (e.g. at Tonbridge Railway Station).	Kent Police		

Substance Misuse

Action	Owner/lead agency	Update	Status
Substance Misuse			
Work with Kenward Trust to identify hotspot areas and individuals at risk of becoming involved in substance misuse issues	Kenward Trust		
Continue to provide pro-active drug work	Police		
Establish a Community Alcohol Partnership in Tonbridge	TMBC		
Consider the use of Family Mediation and Restorative Processes for young people involved in Substance Misuse	Maidstone Mediation		
Work with schools to raise awareness of substance misuse issues	Kent Police Kenward Trust Theatre ADAD		

Membership of the Community Safety Partnership and contact details

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KCC Integrated Youth Services Tel: 03000 414 141 www.kent.gov.uk	KCC Families and Social Care Tel: 03000 414 141 www.kent.gov.uk	KCC Trading Standards Tel: 01732 525291 www.kent.gov.uk	Clarion Housing Tel: 0800 197 2880 www.myclarionhousing.com
Victim Support Tel: 0808 168 9276 www.victimsupport.org.uk	National Probation Service Tel: 01892 559350 www.kentprobation.org	Kent, Surrey & Sussex Community Rehabilitation Co. Tel: 03000 473216 www.ksscrc.co.uk	Neighbourhood Watch Tel: 01622 604395 www.westkentwatch.com
KCC Community Wardens Tel: 03000 413455 www.kent.gov.uk	DAVSS (Domestic Abuse Volunteer Support Services) Tel: 01892 570538 www.davss.org.uk	Choices Tel: 01622 761146 www.choicesdaservice.org.uk	Hyde Housing Tel: 0800 3282 282 www.hyde-housing.co.uk
Moat Housing Tel: 0300 323 0011 www.moat.co.uk	Town & Country Housing Tel: 0845 8731321 www.tchg.org.uk	Southern Housing Group Tel: 0300 303 1773 www.shgroup.org.uk	CGL Tel: 01732 367380 www.changegrowlive.org
Kenward Trust Tel: 01622 814187 www.kenward.org.uk	Young Addaction Tel: 0300 012 0012 www.youngaddaction.org.uk	Maidstone Mediation Tel: 01622 692843 www.maidstonemediation.co.uk	West Kent Mediation Tel: 01732 469696 www.wkm.org.uk

Glossary

ASB	Anti-social behaviour
CDAP	Community Domestic Abuse Programme - for perpetrators of domestic abuse
CGL	Change, Grow, Live – Substance misuse organisation providing rehabilitation services
CRC	Community Rehabilitation Company (Kent, Surrey and Sussex)
CSP	Community Safety Partnership
CSE	Child Sexual Exploitation
CSU	Community Safety Unit
DASH	Domestic Abuse, Stalking and Honour Based Violence risk identification and assessment model
DAVSS	Domestic Abuse Volunteer Support Service
FPN	Fixed Penalty Notice
IDVA	Independent Domestic Violence Advisor
KCAP	Kent Community Alcohol Partnership
KFRS	Kent Fire and Rescue Service
NPS	New Psychoactive Substance (legal highs)
OCG	Organised Crime Group
PCC	Police and Crime Commissioner
PCSO	Police Community Support Officer
TMBC	Tonbridge and Malling Borough Council

Tonbridge and Malling Community Safety Partnership

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